

Privacy statement and AVG

Oppas Madelief / Nanny Nina



Oppas Madelief / Nanny Nina
officially registered since 2010

www.oppasmadelief.nl

Havenstraat 37B
3024SG Rotterdam
Lyla: 06-12030247
Jasmijn: 06-38502234

KVK nummer: 53853997
IBAN: NL22RABO0145619745
BIC: RABONL2U



Privacy statement

Oppas Madelief / Nanny Nina is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

www.oppasmadelief.nl

havenstraat 37B

3024SG Rotterdam

+31638502234

Jasmijn Kok is the Data Protection Officer of Nanny nina Oppas Madelief. She can be reached via jasmijn@oppasmadelief.nl

Personal data that we process

Nanny Nina/ Oppas Madelief processes personal data that you have provided to us, or that we know of because you are using our service. Please find an overview of the personal data we process below:

- First and last name
- Sex
- Date of birth
- Address data
- Phone number
- E-mail address
- Other personal data that you actively provide, for example by creating a profile on this website, and information provided in correspondence and by telephone conversations.
- Location data
- Information about your activities on our website
- Data about your surfing behaviour across various websites
- List of contact details of the customer via an app



- Internet browser and device type
- Bank account number

Category / Special and / or sensitive personal data that we process

Nanny Nina / Madelief stores information from parents looking for a babysitter and from Babysitters. They process the following special and / or sensitive personal data:

- image (profile photo at registration)
- details of persons younger than 16 years. Our website and / or service does not intend to collect data about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. The minimum age of our babysitters is 16 or older. However, we cannot check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this consent, please contact us via info@oppasmadelief.nl, then we will delete this information.

For what purpose and on what basis do we process personal data?

Nanny Nina / Madelief processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and / or advertising brochure
- To be able to call or e-mail if necessary to carry out our services
- Inform you about changes to our services and products
- Give you the opportunity to create an account
- To deliver goods and services to you
- Nanny Nina / Oppas Madelief analyzes your behaviour on the website in order to improve the website and to tailor the range of products and services to your preferences.
- Nanny Nina / Oppas Madelief follows your surfing behaviour on various websites with which we tailor our products and services to your needs.
- Nanny Nina / Oppas Madelief also processes personal data if we are legally obliged to do so, such as information we need for our tax return.

Automated decision-making

Nanny Nina / Oppas Madelief does not take decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions that are taken by computer programs or systems, without a human in between. Nanny Nina / Oppas Madelief uses the following computer programs or systems: website www.oppasmadelief.nl with underlying database.



How long do we store personal data?

Nanny Nina / Oppas Madelief does not store your personal data longer than is strictly necessary to realize the goals for which your data is collected. We use the following storage periods:

personal data> until customers delete their account or request us to do so.

E-mail address> to unsubscribe customers from the newsletter list

Sharing personal data with third parties

Nanny Nina / Oppas Madelief will not sell your details to third parties and will only provide them if this is necessary for the execution of our agreement with you, to enter into a partnership or to comply with a legal obligation. With companies that process your data in our assignment, we conclude a processor agreement to ensure the same level of security and confidentiality of your data.

Cookies, or similar techniques

Nanny Nina / Oppas Madelief uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. Nanny Nina / Oppas Madelief uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work well and to optimize it. In addition, we place cookies that keep track of your browsing habits so that we can offer customized content and advertisements. On your first visit to our website we have already informed you about these cookies and we have asked you for permission to place them. You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser. For an explanation, see: <https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/> (Dutch)

View, modify or delete data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data Nanny Nina / Oppas Madelief and you have the right to data portability. This means that you can submit a request to us to send the personal information we have in your computer file to you or another organization mentioned by you. You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to info@oppasmadelief.nl. You can also edit the data yourself of course. To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request. Nanny Nina / Oppas Madelief also wants to point out that (in the Netherlands) you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

Nanny nina Oppas Madelief takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of abuse,



please contact us via info@oppasmadelief.nl The site is secured with SSL and access is only accessible to users with admin rights.

International

Nanny nina Oppas Madelief is an international company that operates in other countries under the name Nanny Nina. This concerns Europe and countries in Europe. For international actions, the various Nanny Nina branches exchange data with each other and within the organization, always with the privacy rules described in this document.

Partners

Nanny nina Oppas Madelief works together with the Red Cross to organize first aid courses. When registering for a workshop we send a separate form on which we ask for additional information to be able to make the list of participants.

Process of consent

Customers and babysitters give permission when registering on our platform by checking the "agreement with privacy statement and terms and conditions". This document is linked in this text under "privacy statement". Registration without giving permission is not possible. In the database, the date and time of issuing permission can be found under "column created at for timestamp created account."

Questions and Complaints

We are always open to feedback and are happy to answer any questions. We also want to hear complaints in order to be able to take appropriate measures immediately.

With questions and feedback, both childminders and parents can contact us by telephone and e-mail. Telephone: +31 638502234 Email: info@oppasmadelief.nl

Greeting,

Jasmijn and Lyla Kok

